



LLOYDS ENTERPRISES LIMITED

**Registered Address: A-2, 2nd Floor, Madhu Industrial Estate, Pandurang Budhkar Marg, Lower Parel,
Mumbai – 400013**

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(CIN) L27100MH1986PLC041252

DATA PRIVACY POLICY

1. Introduction

Lloyds Enterprises Limited (hereinafter referred to as “LEL”, herein after referred to as (“the Company”)) owns and manages the website www.lloydsenterprises.in/(“Website”).

This Privacy Policy (“Privacy Policy”) explains how the company may collect, use, store, disclose or otherwise process your personal data when using our websites or through any other mean that may employ to process your personal data.

The Company is committed to provide the highest level of protection regarding the processing of their employees’, vendors’ and clients’/customers’ personal data based on the applicable data protection laws and regulations.

This policy also describes the rights which you have with respect to your personal data.

2. Objective

The purpose of this policy is to maintain the privacy of and protect the personal information of employees, contractors, vendors, interns, associates, customers and business partners of Lloyds Enterprises Limited (“the Company”/ “LEL”) and ensure compliance with the applicable laws and regulations.

We are committed to establish data privacy, and minimise its exposure to associated risks. All businesses and functions of the Company will implement adequate security policies, processes, and controls to protect confidentiality, maintain integrity, and ensure availability of all information assets.

3. Information we collect

Mode of information collection :-

- a. The Company can collect your information either directly from you through offline documentation and through the Website. It may also collect information when you visit any of our offices to enquire about or avail our Services or attend conferences, seminars, webinars, or other events organised by the company. You agree and acknowledge that such information is collected and processed for fulfilling purposes mentioned below and Consent to Our collection thereof.
- b. The Company may collect information about you from Third parties such as service providers to provide relevant services, offers and marketing services and the same would be used & processed with your Consent only. The Company, including its service providers may monitor, record and retain your conversation and/or electronic communication between you and us or otherwise as deemed approved.

4. Information we process about You includes

- a. Personal data comprises all the details that we collect and process directly or indirectly about you as an individual, for instance personal information including but not limited to Your name, email address, mobile number.
- b. The Company may also automatically collect information about the devices you use to interact with our website. The information we automatically collect may include IP address, device identifier,

web browser, and browsing information collected through cookies, web beacons, and other similar technologies (collectively “Cookies and Other Tracking Technologies”) on our Site.

5. Use of information.

The Company may process your personal data where such relevant personal information is required to be processed for legitimate purposes as follows, but not limited to:

- a. Providing products and services,
- b. Monitoring and improving our website and its content,
- c. Conducting market research and surveys with the aim of improving our products and services,
- d. Complying with applicable local or foreign laws, regulations, policy, voluntary codes, directive, judgement, or court order, as well as any contractual obligation pursuant to agreements between Us and any authority, regulator or enforcement agency or body or any request coming from said entities,
- e. Establishing, exercising, or defending legal rights in connection with legal proceedings (including any prospective legal proceedings) and seeking professional or legal advice in relation to such legal proceedings,
- f. Surveillance of premises. (Video Recording),
- g. To process your requests (such as replying to your queries).

6. Legal Grounds for Processing your Personal Information

The Company can process your personal data on the basis of your consent, which have been taken from you. Alternatively, the Company may further process your personal data, without your prior consent, for certain legitimate uses namely, and as permitted in law:

- a. for the specified purpose for which you have voluntarily provided your data;
- b. fulfilling an obligation to State instrumentalities to disclose processing information about a certain user;
- c. compliance with any judgment, decree under any law for the time being in force in India;
- d. protect your or another person’s vital interests, involving a
 - (i) threat to the life or immediate threat to the health of the individual,
 - (ii) medical treatment or health services to any individual during an epidemic,
 - (iii) outbreak of disease, or any other threat to public health;
 - (iv) provide assistance during a disaster.

7. Recipients of data

Your personal data processed by the company will only be accessible by a limited list of recipients on a need-to-know basis or where required by law.

a. Within our organization:

Within our organization, access to your data is limited to those persons who as per company's internal policies and procedures are authorized and require access in order to provide you with the Products and Services, and to respond to your inquiries.

b. Third party(ies):

The Company may use service providers & Third parties for operating and improving the function of website and services being offered. It ensures that these service providers access, process, and store information about you only for the purposes the company authorize, through the execution of relevant instrument in this regard.

c. Authorities:

The Company may access, preserve, and disclose information about you to government authorities, if The Company believe Disclosure is in accordance with or required by, applicable laws, regulations, legal process, or audits. The Company may also disclose information about you if we believe that your actions are grossly inconsistent with our policies, and if it affects the rights, property and reputation of the Company or others.

d. Transfer of business:

If the Company (or our assets) are merged, amalgamated, acquired, transferred or if it goes out of business, enter bankruptcy, or go through some other change of control, personal information could be one of the assets transferred to or acquired by a Third party.

8. Sharing and Transfer of Data

(A) The Company will ensure not to share your personal data with third parties, except

(a) to our subsidiaries, affiliates, and service providers to fulfill product orders or deliver services, or otherwise to fulfill a contractual obligation to you;

(b) to service providers who act on our behalf and under our instructions to perform certain functions (e.g., IT companies, background check, legal, financial and other advisors);

(c) as required by applicable law, such as to co-operate with law enforcement agencies or upon receipt of a court order; or

(d) to courts and public authorities to protect you, us, or third parties from harm, including fraud or instances where somebody's physical safety is at risk. Disclosure of information shall be in accordance with this Policy and the applicable laws. Our service providers are obliged to comply with this Policy and adhere to confidentiality requirements for processing your personal information.

(B) In the event of a merger, acquisition, or other reorganization or sale of our business or assets, the company may share or transfer your data, where the recipient will be required to use the data in accordance with this Policy.

9. Data Retention.

- (a) Depending on the nature of the data you provide to us, and the context in which such information is furnished to the Company which may have differential timelines. The Company can keep data for at least as long as required/permitted by applicable law.
- (b) The Company may further retain your data till the period that is required for the purposes of us meeting your requests on our Site/s, and in compliance with the applicable laws, statutory requirements.

10. Duties of Data Principals

- (a) Every user of this Data must comply with the provisions of all applicable laws for the time being in force while exercising rights under this Privacy Policy. The users must ensure not to:-
 - (i) impersonate another person;
 - (ii) suppress any material information while corresponding with us;
 - (iii) register a false or frivolous grievance or complaint with the Company; and,
 - (iv) furnish information which is not verifiably authentic, while exercising the right to correction or erasure under the applicable laws.

11. Data Principal Rights

- (a) You may access, correct, and/or erasure your information by accessing your accounts or profiles on our Site/s.
- (b) You shall have the right to nominate an individual, who will have the same rights as you, in the event of your death or incapacity to exercise your rights under this Privacy Policy.
- (i) You shall have the right to seek grievance redressal in respect of any act or omission on our part. However, if you are not satisfied with the response of our Grievance Officer, and desire.

to appeal their decision, you may reach out to the concerned representative of the Data Protection Board of India.
- c) To exercise rights applicable to you, you must write to us at lloydsenterprises@lloyds.in and raise a request for the specified right. Kindly ensure you use appropriate subjects to mention the right (e.g., data correction or data erasure) while raising all such requests, this would help us process your requests in a faster and more efficient manner.
- d) We will adhere to the timelines prescribed within the law, to respond to you, address your concerns.

12. Information Security

- (a) The Company may take commercially reasonable technical, physical, and organizational steps to safeguard any data you provide to us, to protect it from unauthorized access, loss, misuse, or alteration. Although the company take reasonable security precautions, no computer system or transmission of information can ever be completely secure or error-free; kindly note that accidents which are out of our reasonable control and/or influenced/triggered by the outside environment are likely.

- (b) In addition, we urge you to use your passwords, ID numbers, or similar individual data associated with your use of the Site/ s responsibly, carefully, and with diligence.

13. Children's Privacy

(a) Our services are not directed at minors. The Company do not knowingly permit any person who is under the age 18 (eighteen) years of age to register with the services or to provide their personal data. If it become aware that any personal data of persons less than 18 (eighteen) years of age has been collected on the website without verifiable parental consent, then the company will take the appropriate steps to delete any such information and notify the parent.

(b) Should a parent or guardian have reasons to believe that a minor has provided us with personal information without their verifiable consent, please write to us at lloydsenterprises@lloyds.in to request the deletion of your child's data from the Site/ s.

14. Contact Details of the Grievance Officer

You may contact our organization on the following e-mail Id:

Email: lloydsenterprises@lloyds.in

15. Governing Law and Jurisdiction

The terms and conditions of this Policy shall be governed by Indian Law and the courts in Mumbai shall only have exclusive jurisdiction to resolve any disputes.

16. Changes to our Privacy Policy.

(a) The Company reserves the right to change this Policy from time to time and in our sole discretion.

The Company will alert you, where feasible, to the changes and the date on which they were made effective. Any significant change will be communicated to you, on your registered e-mail address, as available with us, on the date of its effectiveness.

(b) When you visit the Site/ s, you accept the version of this Policy in effect at that time. The organization recommend that you periodically revisit the Site/ s to take note of any revisions made.

If you have any questions regarding our use of your personal information, you may do so by sending an email to lloydsenterprises@lloyds.in or by contacting us on Telephone Number at 022-62918111

This Policy was amended by the Board of Directors on 11th November, 2025